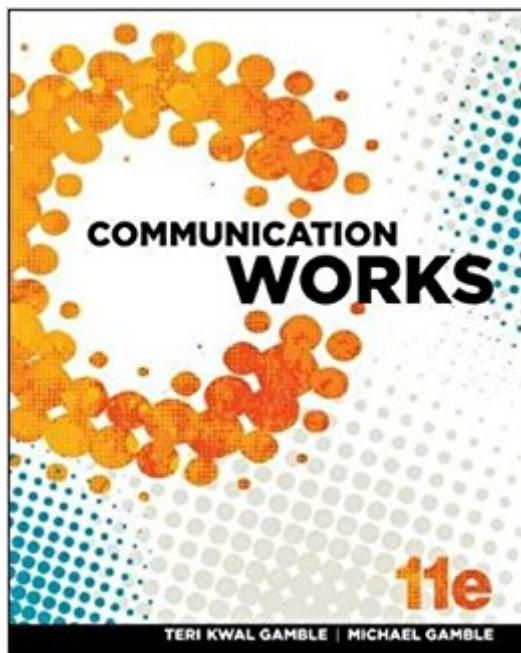


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# Communication Works



## **Synopsis**

Communication Works 11e applies a new critical thinking framework to its core content, now in a more user-friendly 15-chapter organization. We have retained and revised the textâ™s practical approach to communication, with a focus on the ways in which diversity, technology, social media, and ethical concerns both enrich and complicate our world. Students will learn what role communication plays in their lives today, in the classroom, and tomorrow, in the working world. And with Connect Communication, instructors and students have a print and digital solution to meet the needs of their course.

## **Book Information**

Paperback: 544 pages

Publisher: McGraw-Hill Education; 11 edition (January 11, 2012)

Language: English

ISBN-10: 007803681X

ISBN-13: 978-0078036811

Product Dimensions: 8.5 x 0.8 x 11.3 inches

Shipping Weight: 2.1 pounds (View shipping rates and policies)

Average Customer Review: 4.2 out of 5 stars 72 customer reviews

Best Sellers Rank: #14,129 in Books (See Top 100 in Books) #20 in Books > Textbooks > Communication & Journalism > Speech #32 in Books > Reference > Words, Language & Grammar > Speech #38 in Books > Textbooks > Business & Finance > Business Communication

## **Customer Reviews**

Teri Kwal Gamble and Michael W. Gamble both earned PhDs in communication from New York University. They are full professors of communication and award-winning teachers, with Teri at the College of New Rochelle and Michael at the New York Institute of Technology in Manhattan. As co-founders of Interact Training Systems, a communication consulting firm, they have conducted seminars, workshops, and short courses for numerous business and professional organizations across the United States. The Gambles are co-authors of several textbooks and training systems, including *Public Speaking in the Age of Diversity*; *Interpersonal Communication in Theory, Practice and Context*; and *Literature Alive!* Their trade books include *Sales Scripts That Sell*, *Phone Power*, and *The Answer Book*. Teri and Michael live in New Jersey and spend much of their time exploring how and why communication works. Their personal favorite communicators are their childrenâ•their son, Matthew Jon, who has his doctorate in biochemistry and is now a scientist, and their daughter,

Lindsay Michele, who received her MBA in marketing, ran the New York City Marathon, teaches this course, and works in real estate. Teri Kwal Gamble and Michael W. Gamble both have their doctoral degrees in communication from New York University. Teri is a full professor of communication at the College of New Rochelle, and Michael is a full professor of communication at New York Institute of Technology in Manhattan. Both are award-winning teachers and have conducted seminars and short courses for numerous business and professional organizations across the United States. They are co-authors of several books including *Public Speaking in the Age of Diversity*, *Contacts*, *Literature Alive* and *Sales Scripts that Sell*. In recent years they have been actively involved in teaching communication skills to sales and marketing representatives for a number of corporations. In addition to the basic communication course, Teri and Michael have a wide interest in communication studies and have developed and taught a variety of graduate and undergraduate courses including gender and communication, leadership and team building, conflict management and negotiation, public relations and public relations writing, organizational communication, communication theory, communication law and ethics, writing for organizations, legal communication and trial consulting, sales communication, and the communication consultant as entrepreneur. Teri and Michael live in New Jersey. Their children have grown up with this text. Twenty-five year old Matthew is now a Doctoral Candidate in Molecular and Cell Biology preparing a dissertation in the field of transcription, and nineteen-year old Lindsay is a Division I Scholar/Athlete playing Soccer for a Big East university while she is pursuing a degree in Marketing and Entrepreneurship.

I purchased this for a COM100 class. It's very readable which is great for maintaining attention for those of us working and going to school. The humor and insight throughout the text is a welcome sight. The chapters do not seem as long because of how the book is structured (small chunks added together to teach a larger concept).

Good book but my teacher didn't really use

Bought it slightly used for my class, great book my instructor went through 90% of material. So far the examples the information were excellent and quite helpful in our learning venture. I wish we didn't have to get new books every semester the previous edition was comparable as this one.

Sjw garbage

This book is a great way to learn about communication and how people communicate with each other its a awesome book

In good shape for the price.

Awesome book- for a text book, I mean. All of the vocabulary words are printed in the margins for easy navigation, and for those who like to skim the chapter before diving into the entire chapter.

Had to send back because the book was gross and pages were falling out, Had food stuck in it.

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